GBST

Catalyst

Delivering engaging digital customer experiences



Digital wealth management platform to deliver flexible and customisable online experiences for advisers, employers and members, processed straight through to the back office platform.

In an increasingly digital world, Catalyst is the responsive, content driven solution to engage your online customers. Supporting both retail and employer solutions, Catalyst enables self-service in an unrivalled experience that today's consumers expect.

Built on a modern open architecture, Catalyst combines data, tools and content to provide a holistic wealth experience. The suite of transactional user journeys removes the impact on the back office and reduces operational costs.



We are delighted to have GBST as the strategic technology partner for our new proposition, VitalityInvest. GBST's innovative solutions will enable us to deliver a rich and engaging customer experience and allow advisers to seamlessly access our portfolio of investment, life and health products.

Justin Taurog

Managing Director, Sales & Distribution VitalityInvest and VitalityLife



Features

Lower costs through automation

Full breadth of self-servicing journeys to allow advisers and investors to onboard and transact online with straight through processing to the back office.

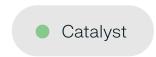
Boost user engagement

Tailor the customer experience to your proposition, with self-managed content and configuration overlaid across a core set of user tested features.

Innovate and scale your offering

Power the latest propositions and disrupt established business models by incorporating third party components, tools and multi platform data aggregation on a modern technology stack.

Differentiate your offering with a compelling digital experience



With Catalyst, you'll benefit from:



Simple self-service

Users can onboard and manage their account online - all integrated to the back office for automated processing.



Handy updates

Alerts and notifications keep users informed and tell them when they need to take action.



Interactive tools

Built-in calculators engage users and dashboards help them personalise their experience.



On the go access

Users can access full portal functionality from wherever they are, on any device or browser.

Catalyst at a glance

Single platform for all your products and users

- Direct to consumer and intermediated solutions
- Adviser, employer and member user role
- Role based features through configuration
- Superannuation, pension and investment platform product

Reach clients at all stages of their journey

- New business user journeys
- Account servicing user journeys
- Alerts and notifications

Integrate with trading management and settlement systems

- Buy, sell and switch online
- Create, modify and assign model portfolios to your investors

Offer an interactive, personalised experience

- Customisable dashboards and views
- Charting and interactive online statements
- GBST and third party integrated tools and calculators
- Content management integration for real time publishing

Save time in back office

- Real time back office updates and status
- Online document repository

Scalable and flexible to support your growth

- User administration
- Modern technology and open architecture
- Managed service hosting options

Self-servicing journeys

Catalyst empowers your advisers, employers and members to engage and transact online. This integrates seamlessly into the administration platform, lowering operational costs, removing rekeying and automating the back office.

Select from a broad set of pre-integrated user journeys by persona to maximise the self-service capabilities.

Choose how you use it

Catalyst can be consumed in different ways depending on your needs:

- Out of the box offering delivers a quick to market solution, enabling a fully functional digital portal to be launched in a matter of months
- Customise the user journeys and the end user experience, working with our digital consultancy team to design a compelling custom experience aligned to your proposition
- Deploy the Catalyst framework then build and maintain your own bespoke version for complete autonomy over your roadmap

About GBST

GBST delivers technology and digital solutions to enable, support, and scale wealth management and advice organisations globally. Our team of experienced professionals create vital back, middle, and front-office solutions for wealth managers, life and pension companies, stockbrokers, fund managers, advisers, and investment managers, as well as offer financial tools and digital services to banks and loan providers. Founded in 1983, GBST works with more than 100 financial brands across Europe, Australia, New Zealand, the US, Canada, and the UAE. Our leading-edge technology supports over 5.5 million investor accounts under administration with Direct to Consumer, Advised and Workplace channel solutions.

Contact us for more information or to arrange a demonstration.

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